Seat No.: _____

Enrolment No._____

GUJARAT TECHNOLOGICAL UNIVERSITY

MBA - SEMESTER-III • EXAMINATION - WINTER • 2014

	Subje	ect Code: 2830102 Date: 08-12-2014 ect Name: Integrated Marketing Communication (IMC) e: 10:30 am - 01:30 pm Total Marks: 70 ections:	
		 Attempt all questions. Make suitable assumptions wherever necessary. Figures to the right indicate full marks. 	
Q.1	(a)	Discuss the pros and cons of using an in-house agency. What are some of the reasons why companies might change from using an in-house agency and hire an outside agency?	07
	(b)	Explain different classifications of advertising with suitable examples. (Give at least two examples of each.)	07
Q.2	(a)	Explain the stages in the consumer decision-making process.	07
	(b)	Explain the FCB model. OR	07
	(b)	Discuss what is meant by clutter in the context of television advertising.	07
Q.3	(a)	Sales are a function of many factors, not just advertising and promotion. Explain various factors that can affect sales.	07
	(b)	Explain different top down budgeting methods.	07
Q.3	(a) (b)	OR Explain DAGMAR approach with pros and cons of DAGMAR. Explain S-shaped sales response model.	07 07
Q.4	(a)	Explain what is meant by BDI and CDI. How do advertisers use these indices in their media planning?	07
	(b)	Explain Unique Selling Proposition with suitable examples. OR	07
Q.4	(a)	Discuss the advantages and limitations of television as an advertising medium and how these factors affect its use by both major advertisers as well as smaller local	07
	(b)	companies. Explain Fear Appeal. Which type of products/companies use fear appeal in their advertisement?	07
Q.5	(a)	(1) What are the differences between consumer-oriented and trade-oriented sales promotions?	04
	(b)	 (2) Briefly explain characteristics of Promotional Program objectives. (1) Briefly explain risks of using celebrities. (2) Explain demonstration advertising execution technique. OR 	03 04 03
Q.5	(a)	(1) List down the reasons for growing importance of IMC.	03
	(b)	(2) Briefly explain factors influencing advertising budgets(1) Briefly explain communication process.(2) Explain reminder advertising.	04 04 03